

SCORE 

POWERED BY  
SBA 

Presented by:  
Cary Baskin



(484) 318 – 8160

[CBaskin@TMDMalvern.com](mailto:CBaskin@TMDMalvern.com)  
[www.TMDMalvern.com](http://www.TMDMalvern.com)

# Make the Internet Work for YOU!



## Internet Marketing Strategies

# What We Will Cover

January 2024

- **Introduction**

- What is Internet Marketing
- Does Internet Marketing Work
- Types of Businesses that Can Benefit
- Internet Platforms/Channels

- **7 Internet Marketing Strategies:**

Citations

Social Media

Get Personal

Advertise

Optimize

Content &  
Search Intent

Compliance

Website  
Traffic  
& Leads

- **Internet Marketing in a World of Artificial Intelligence**
- **Takeaways**

Q & A @ the End

# What Is Internet Marketing?

**Any Process or Activity that Helps Promote  
your Brand or Business Online!**

## **Awareness**

- Brand awareness
- Drive traffic to website



## **Engagement**

- Nurture prospects
- Reputation management



## **Sales**

- Lead generation
- Make a sale online





# Does Internet Marketing Work?

## Yes, if

- Marketing budget supports goals to meet expectation
- Correct channel strategy is used
- Quantity of converted leads supports the budget
- Omni-channel (supports buyers journey, on & offline)
- Can differentiate - Unique Selling Proposition (USP)
- Have a “plan” driven by research & buyer persona
- You have patience...Success takes time!



**Can help most businesses grow**

**If acquisition cost (cost/lead) is in line with lifetime sale value or profit**

**If the goals are to:**

- Increase website traffic
- Generate more leads
- Facilitate more online reviews
- Build brand awareness by:
  - Sharing content
  - Promoting Unique Selling Proposition (USP)



**What Types  
of  
Businesses  
Benefit?**

# Internet Channels (Platforms)

## Leading Social Networks



## Examples of Ad Display Networks



Google AdSense



Audience Network



epom

## Examples of Mobile Ad Display Networks



ADSTERRA



PropellerAds

ADVERTISING NETWORK



ads COMPASS

## Popular Community Bulletin Boards



All logos are the property of their respective owners.

What  
Internet  
Platforms  
does  
Your  
Ideal  
Customer  
Spend Time  
on?



What  
Platforms  
do  
Your  
Ideal  
Customer  
Use for  
Search &  
Shopping?

## Internet Channels (Platforms)

### Examples of Shopping Networks (SEO)



### Popular Search Engines (requires SEO)



### Examples of Industry Specific Directories



# 7 Core Strategies

Internet  
Marketing  
Drives  
Website  
Traffic  
& Leads

Citations

Social Media

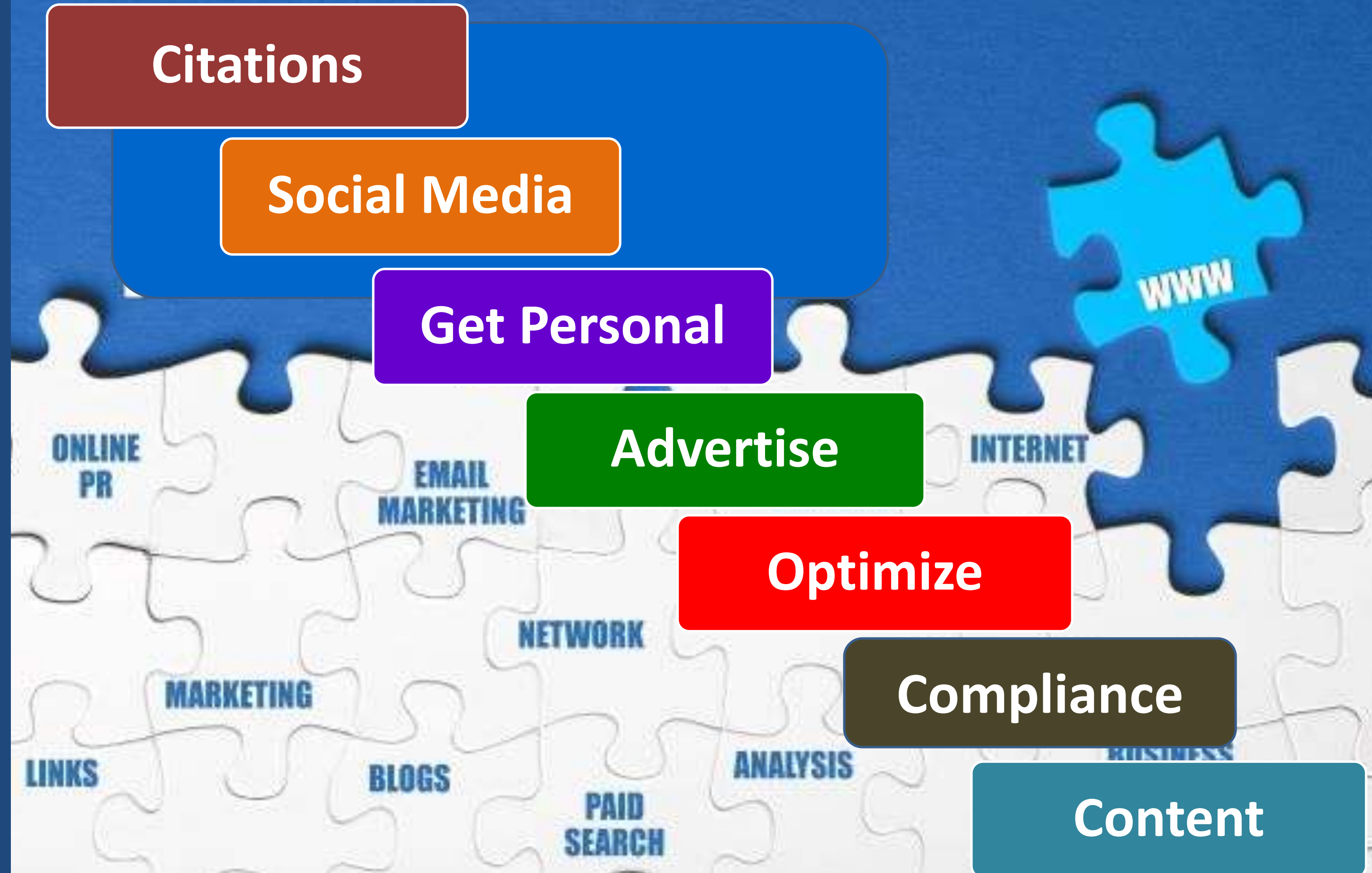
Get Personal

Advertise

Optimize

Compliance

Content





# Strategy

# #1

## Google & Bing Business Profiles



### The Marketing Department - Malvern



- Website
- Directions
- Save
- Call

5.0 ★★★★★ 11 Google reviews

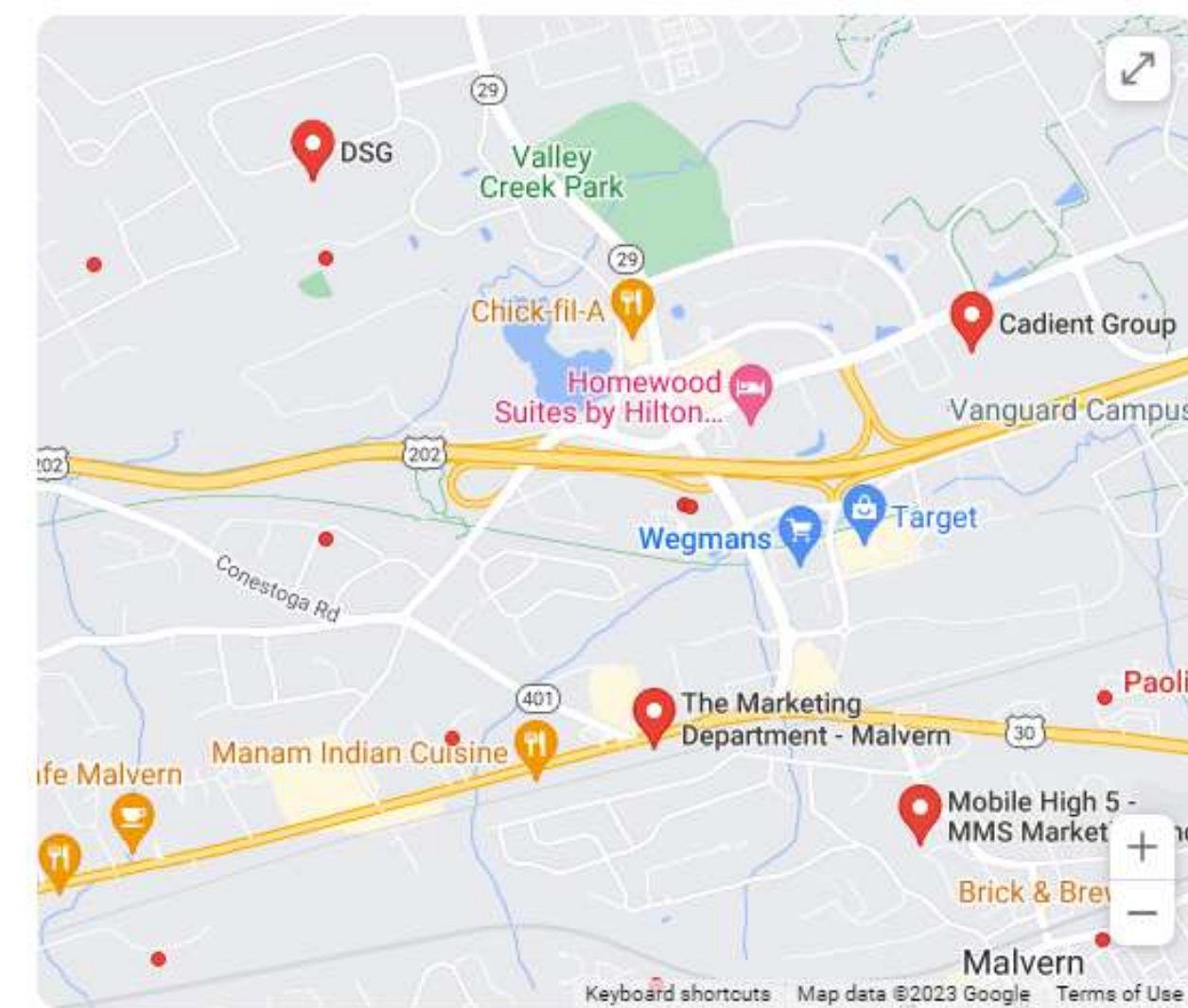
Marketing agency in Chester County, Pennsylvania

You manage this Business Profile

**Address:** 72 Lancaster Avenue, Century Plaza Building 2, Suite 3, Malvern, PA 19355

**Hours:** Closes soon · 5 PM · Opens 9 AM Tue ▾

**Phone:** (484) 318-8160



### Businesses

- Rating ▾
- Hours ▾

Mobile High 5 - MMS Marketing and SMS Marke...  
5.0 ★★★★★ (31) · Marketing agency  
7+ years in business · 103 Margaret Ln · (484) 325-5725  
Closes soon · 5 PM  
Online appointments

- Website
- Directions

The Marketing Department - Malvern  
 You manage this Business Profile  
5.0 ★★★★★ (11) · Marketing agency  
10+ years in business · 72 Lancaster Avenue, Century P...  
Closes soon · 5 PM  
 "The Marketing Department was an absolute pleasure to work with!"

- Website
- Directions

DSG  
4.6 ★★★★★ (8) · Advertising agency  
7+ years in business · 255 Great Valley Pkwy STE 120 · ...  
Open · Closes 6 PM  
Onsite services · Online appointments

- Website
- Directions

More businesses →

List your business on search engines

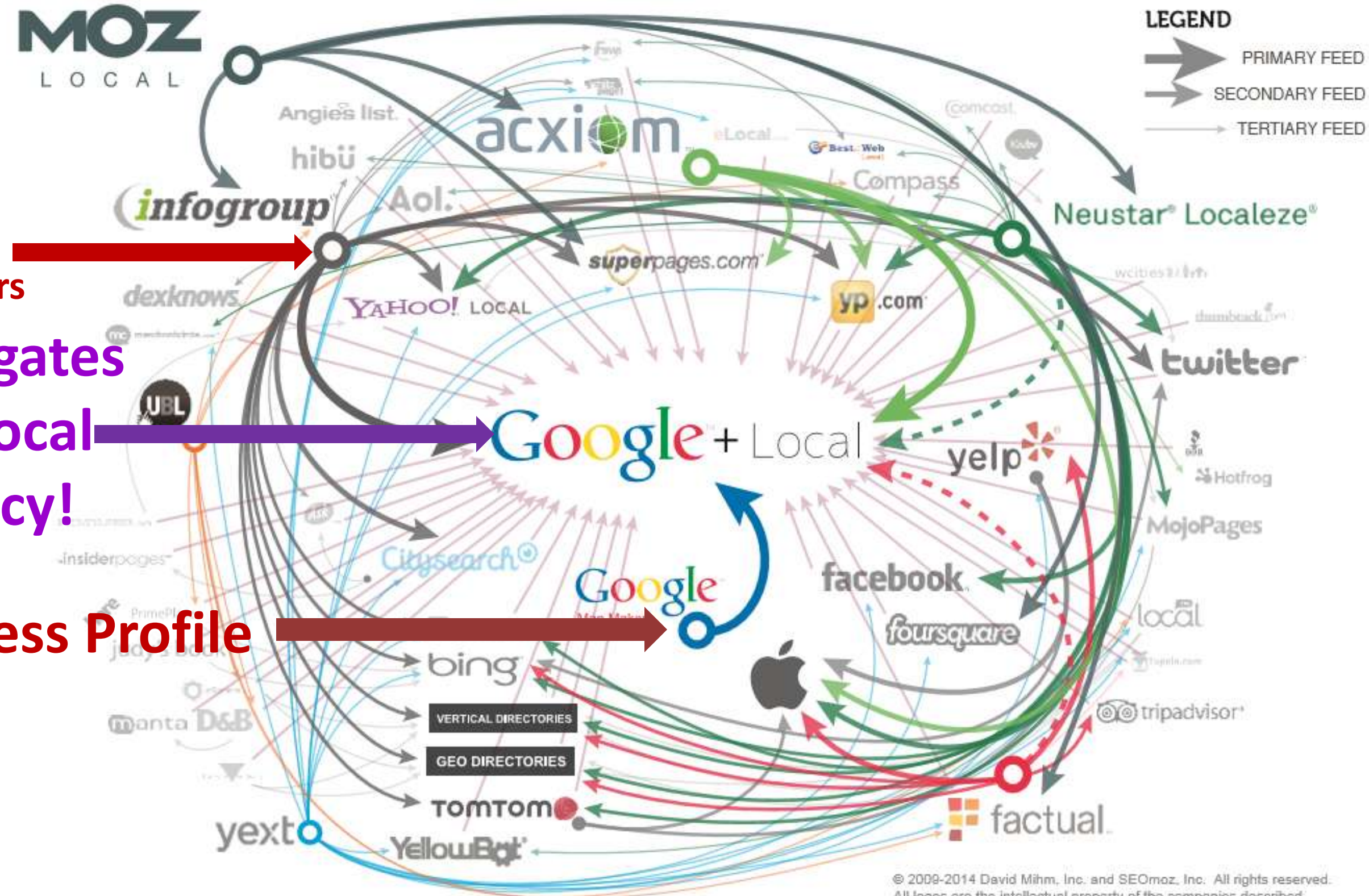


# Strategy

## #1

# Citations (Name-Address-Phone-Business Category)

## The Local Search Ecosystem (United States)



## Resources

- Moz Local
- Whitespark
- Bright Local

Directory Listings

Enables “near me” local searches



# Strategy

## #2

### Use Social Media to Drive Engagement

- Think of social media as a distribution network to promote your website content



- Use bullet lists in your content for engagement & readability
- Use relevant hashtags
- Tag influencers who may be interested in the content
- Give a compelling reason to click the website link



Post 3x / Week on Facebook or Instagram

Post 3x / Day on TikTok

Submit to News Platforms (e.g., Medium.com & Quora.com)



Social Media

# Strategy

## #2

### Use Social Media to Increase Website Traffic



- Join or create a Social Media Group to display your expertise

- Monitor and contribute to conversations your ideal customer is having by using social listening tools like:

- Google Alerts
- Talkwalker.com
- Digimind.com
- Synthesio.com
- ListenFirstMedia.com

- Pay influencers to post/promote your business or product on their social media sites (\$\$\$)

Social Media



# Strategy

## #3

## Build Relationships Online

- Interact with social media followers by:
  - Replying to their comments
  - Reposting content on social sites
  - Tagging them to notify that person that you have mentioned them or referred to them in a post or a photo

FOLLOW

SHARE 

LIKE 

COMMENT 

- Reply to ideal customer looking for answers on online knowledge platforms like:
  - Quora.com
  - Reddit.com
  - Answers.com

Get Personal

# Strategy #3

## Build Relationships Offline

- Ask clients for online reviews

- Many 4 & 5-star reviews will drive website traffic



- Ask clients for referrals

- 90+% of prospects will visit your website before calling you

- Build a Vendor Referral Network

- Non-competing businesses serving your ideal customer

Get Personal



# Strategy

## #3



Get Personal

# Email Marketing

## Build an Email List

- Website leads
- Webinars / Podcasts
- Networking (in-person)
- Advertising

## Consistently Email

- Promotions
- Newsletters
- Helpful / Quality Content
- Monthly or Quarterly

## Email Marketing S/W

- Cost/month/contact
- Ease of Use
- Features & Email Template Builder Options

## Low Cost / High ROI

Driven by

- Ideal Customer Focus
- Buyer Interests & Thirst for Knowledge

# Strategy

## #4

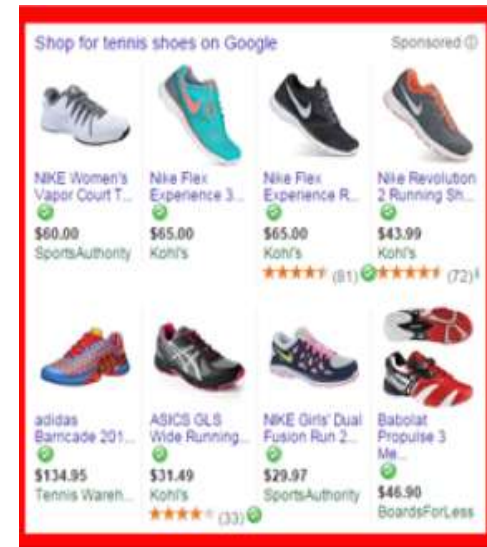
Point the ad to ad-specific Landing Page

Advertise

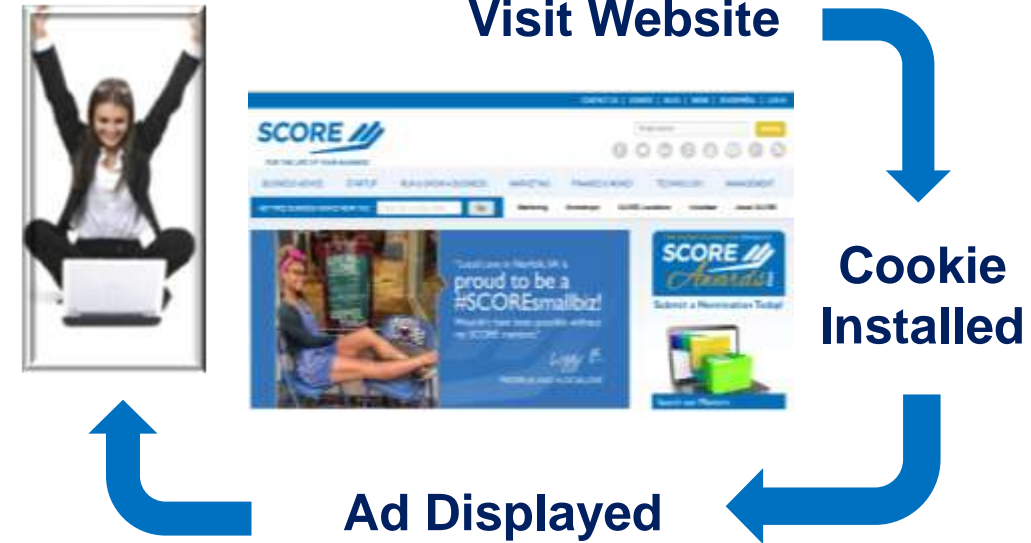
# Advertise Online

## Shopping Ad

- Google
- Etsy
- Amazon

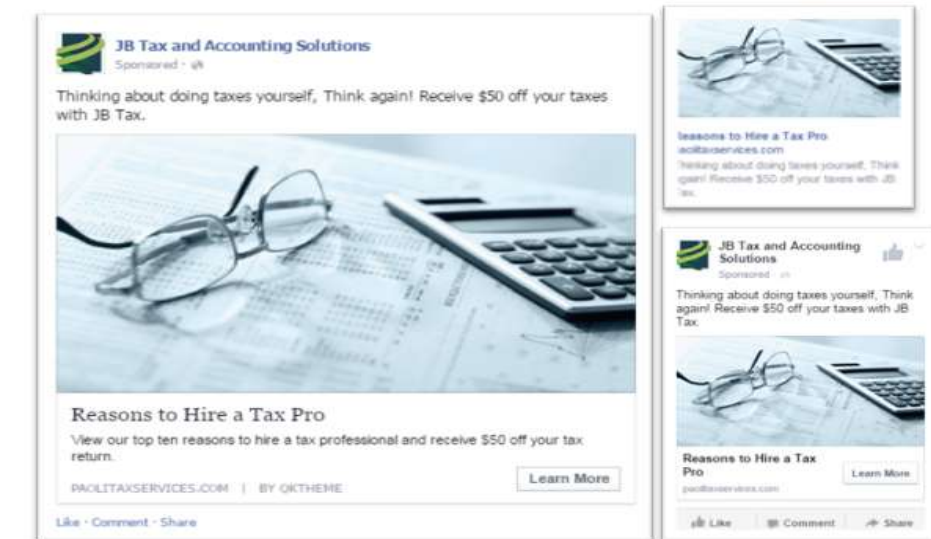


## Remarketing Ad



## Display Ad

- Social Media
- Display Network



## Pay-per-Click Search Ads

- Text or Display Ad
- Real-time Competitive Bid
- Only Pay when Ad Clicked

Outsourced CFO Services | Get a Free Consultation

[www.primecfoservices.com/](http://www.primecfoservices.com/)

A Cost Effective Way to Procure Professional Financial Management Services. **Part-Time CFO** Programs. Free PT CFO White Paper. Types: Financial Reporting, Process Review And Improvement.

150 N Radnor Chester Rd Suite F200, Wayne, PA

## Pre-Roll Video Ad

- YouTube
- Effectv (Xfinity/Verizon display network)
- Design video ads to display with no sound

Pre-roll ads are video ads shown in a video player before the video content is played.





# Strategy

## #5

(+) High ROI

(+) Online persona

(+) Sustainable

(-) Takes time

(-) High cost

Optimize

# Website Optimization Involves

- **Technical SEO**

- Website structure & technologies that ease understanding and use for search engines & human visitors



- **Content Management**

- How your customer searches for information (keywords)
- Consistent use in Title Tag, Headline & On-page Copy
- Educate & inform, optimized for Buyers Journey

- **Backlinks & Online Mentions**

- Relevant, high-quality sources
- Willingly vouch for you

# Strategy #6

## Compliance as Internet Marketing Strategy

# The Internet is a Regulated Environment

## Privacy Policy\*

- GDPR
- California Privacy Act
- Security (SSL)
  - E-commerce
  - Online form
- Cookies (opt-in)

## Terms of Use\*

- Limitation of Liability
- Permitted Use
- Copyright
- Privacy Policy
- Governing Law
- And...Agreeing to Terms of Use

## SSL Certificate

- Network protocols: http vs. https
- The “s” stands for “secure”
- https required for:
  - Online Forms
  - E-Commerce Transactions

## Is Your Website Accessible?\*

- Equal access to electronic content & technologies no matter ones abilities (WCAG Guideline)
- It's a law, right thing to do & tax credit
- Strategies
  - Native programming
  - Overlay

**\* This is legal stuff - Consult your attorney!**

# Strategy

## #7

# Content Drives Website Traffic

- **Content Goals**

- Unique original content that demonstrates your expertise



- **Helps build trust**
- **Differentiates you from the competition**
- **Helps your target audience**  
- ideal customer's buyers journey
- **Write for your customer, not the search engine**

- **Frequently posted, ideal customer targeted content will drive high quality traffic**

Content



# Strategy

## #7

# Content Drives Website Traffic

- **Use your Content for Backlink Building**
  - **Backlinks from relevant, high-quality sources**
    - Create a list of potential websites that might link to you
    - See what kind of content is on these website
    - Develop the content targeting backlinker's audience
    - Contact the website owner/publisher and offer your content
    - Free Backlinks Report [Ahrefs Checker](#) \* & [Link Explorer](#) \*
  - **Outsource research for linking opportunities**
    - Never syndicate the same content to multiple sites (1 to 1 only)
    - Link building services: [Page One Power](#) \*
  - **Keyword tools [SpyFu](#),\* [Ubersuggest](#),\* Google Search Console**
    - Find low competitive keywords your competitors are ranking for
    - Find long-tail search terms with low competitive ranking

Content

\* For information only, not an endorsement

# Strategy

## #7

# Content Creation / Content Marketing

## Blogs & Articles

- Short form < 500 words
- Long form > 1,500 words
- Newsletters (promote content)

## Lists & Infographics

- Process checklists
- Product options
- Best of research...

## Data & Insights

- Case studies
- Research results
- White papers

## How-To Guides

Driven by

- How you solve problems
- Process solutions

Content

Does your content match prospects Search Intent?

# Strategy

## #7

**Content Strategy**  
changing from  
**Keyword driven**  
back-links to  
**Search Intent**  
driven **Content**

**Content Strategy**

# Content Strategy → Search Intent

## Search Intent drives Search Results Page

- Match query with best answer
- Demonstrate E - E - A - T
  - Experience
  - Expertise
  - Authoritativeness
  - Trustworthiness
- Citations (for local search)

## 2 or 3 Keywords

- More specific
- Narrows search
- Moderate search volume
- Very competitive

## 1 Keyword

- Not specific
- Too broad a search
- High search volume
- Huge competition

## 4 or more Keywords

- Long tail search query
- Highly specific
- Low search volume
- Low competition

Search Intent → High Quality Website Traffic



# Strategy

## #7

# Example of Long Tail Search

The more specific the search **the more relevant the search result!**

Google search for "car". The search bar contains "car". Below the search bar are tabs for "All", "Images", "Videos", "News", and "Maps". The "All" tab is selected. Below the tabs, it says "About 4,020,000,000 results (1.05 seconds)".

Google search for "used cars". The search bar contains "used cars". Below the search bar are tabs for "All", "Maps", "Shopping", and "News". The "All" tab is selected. Below the tabs, it says "About 352,000,000 results (1.18 seconds)".

Google search for "used cars for sale in pa". The search bar contains "used cars for sale in pa". Below the search bar are tabs for "All", "Shopping", "Maps", and "Videos". The "All" tab is selected. Below the tabs, it says "About 5,940,000 results (0.63 seconds)".

Google search for "used volvo cars for sale in pa". The search bar contains "used volvo cars for sale in pa". Below the search bar are tabs for "All", "Shopping", "Maps", and "News". The "All" tab is selected. Below the tabs, it says "About 1,380,000 results (0.91 seconds)".

Google search for "used volvo xc90 cars for sale in pa". The search bar contains "used volvo xc90 cars for sale in pa". Below the search bar are tabs for "All", "Shopping", "News", and "Images". The "All" tab is selected. Below the tabs, it says "About 608,000 results (1.15 seconds)".

Google search for "used volvo xc90 cars for sale in malvern pa". The search bar contains "used volvo xc90 cars for sale in malvern pa". Below the search bar are tabs for "All", "Shopping", "News", "Maps", "Images", and "More". The "All" tab is selected. Below the tabs, it says "About 8,500 results (1.09 seconds)".

**Used Volvo XC90 - Plenty Models Left In Stock - wolfe**  
**Ad** [www.wolfeauto.com/](http://www.wolfeauto.com/)  
**Used Volvo XC90.** Stop by Wolfe Automotive & Drive a **Volvo** Home.  
Volvo Specialist · Used Wagon, Sedan, & SUVs · Independent Volvo Sales



## Viewing the Web through the E-E-A-T Lens



### YMYL

Stands for **Your Money** or **Your Life**.

Refers to pages that "could potentially impact a person's future happiness, health, financial stability, or safety."



Does your content demonstrate first-hand or life **EXPERIENCE** on the topic being discussed?

For example, is it clear that your product review content is from a person who has used the product they're writing about?

Is your site or author a trusted **AUTHORITY** on this topic? Are you or your site a go-to source for knowledge?

While not all topics have a single authoritative source, when they do, it's usually highly reliable.

For example, a government site will be considered an authority on information about passport renewals.

**E**

EXPERIENCE

**E**

EXPERTISE

**A**

AUTHORITATIVENESS

**T**

TRUST

Is your content author well-established, and do they have relevant **EXPERTISE** and skills on the topic?

For example, have you established that your content with medical advice is being given by a medical expert?

Is your content and site **TRUSTWORTHY**? Is it accurate, correctly attributed, and sourced?

The other E-E-A-T criteria play into trust, but if your site is not to be trusted, it will outweigh your other efforts.

For example, does your site include accurate contact information and up-to-date HTTPS and SSL certifications?





# AI – Machine Learning Technology

**Internet  
Marketing  
in a**

**World Supported  
by  
Artificial  
Intelligence...**

## Diagnostic Tools

- Analyze competitors
- Analyze site visitors
- Analyze search engine
- Technical analysis of site architecture

## Lead Capture

- Capture name, company & contact information of a website visitor
- Has to be from a [www.companyname.com](http://www.companyname.com) (not Yahoo, AOL, g-mail, etc.)

## Website Performance

- Page analysis
- Personalize content for target audience
- Increase conversion rates

## Website Development

- High level language coding of website pages
- Graphic design
- Automated maintenance



# AI – for Content Marketing

## Content Use Cases

- Website Page
- Email Subject & Copy
- Blog Article
- Ad Copy
- Press Release
- Social Media Post
- Editorial Calendar
- List
- Competitive Analysis
- Market Research
- Content Idea
- Graphic

## AI Guidelines

- Content based on a natural language prompt
  - Use it for ideation, outlines & concepts
  - Do not copy, paste & publish
- AI content lacks human experience!**

## Some AI Content Tools\*

- Chat.OpenAi.com (Free & Paid)
- Copy.ai (Free & Paid)
- Ask.Writer.com (Free)
- Simplified.com (Free & Paid)
- SEOMagnifier.com (Free)
- Frase.io (Paid)
- Tools. Picsart.com (Free)
- Rytr.me (Free & Paid)

**Most driven by Open Ai, so what matters are the s/w features & the user experience**

\* For information only, not an endorsement

**Content Marketing  
in a  
World Supported  
by  
Artificial  
Intelligence...**

# Internet Marketing

## 7 Key Takeaways

1. **An optimized website, rich in original content driven by Search Intent**
2. **Website marketing: A mix of online, offline & personal strategies**
3. **Knowing, reaching & connecting with your ideal customer**
4. **The flexibility / freedom to test every strategy to see what works, using data to drive your decisions**



# Getting More Website Traffic Requires

## 7 Key Takeaways

5. Proactive marketing strategies & management to ensure:
  - All those different forms of marketing complement & coordinate with one another
6. Be compliant and accessible
7. Budgeting enough marketing \$\$\$ to:
  - Meet your goals
  - Produce compound value over time



Q & A

**Have more questions? Request a FREE 1-Hour Consultation!**  
Get more answers at (484) 318-8160 or [CBaskin@TMDMalvern.com](mailto:CBaskin@TMDMalvern.com)

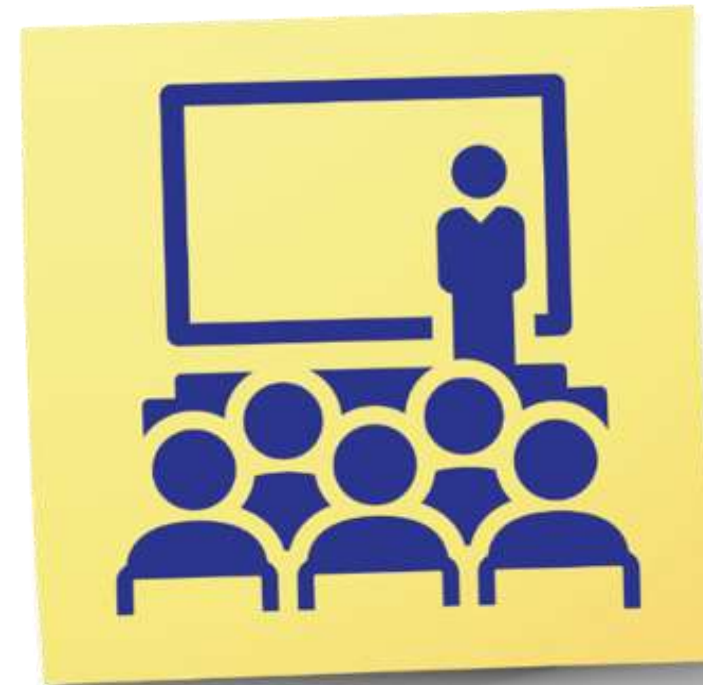


# About SCORE

As a resource partner of the SBA, we help small businesses by:



Providing free  
business advice and  
mentoring



Offering low or no-  
cost business  
training



Sharing free business  
templates and  
resources

Request a SCORE mentor at [www.score.org/find-mentor](http://www.score.org/find-mentor)



Funded in part through a cooperative agreement with the U.S. Small Business Administration. All opinions, conclusions, and/or recommendations expressed herein are those of the author(s) and do not necessarily reflect the views of the SBA.